Application for Advancement

Wait Staff II Self Assessment

Once you've completed your self assessment, please submit it to your staffing manager. Assessments will be reviewed by your staffing manager and then submitted to the event planners for a full evaluation. Please note, that if your evaluation is approved, we cannot guarantee you will eligible for promotion until a spot for that position becomes available.

CATEGORY		EMPLOYEE	DIRECT SUPERVISOR
Experience			
	Has worked a minimum of 8 TFS Events as a WS1		
	Has worked a minimum of 2 events with seated, multi-course, individually plated meals or family style		
	Has worked a minimum of 2 events with action stations		
	Has worked a minimum of 2 events with passed HDs	Ē	Ē
	Has worked a minimum of 2 events with buffet service		
Service Skills			
	Operating a bussing station		
	Confident handling multiple types of trays including ovals		
	Understands wrapping procedures for breakdown		
	Active and engaged during load in and load out		
	Communicates effectively with management when issues arise		
	Demonstrates food and beverage menu knowledge		
Hospitality Traits			
	Friendly demeanor, works well independently and on a team		
	High level of customer service		
	Extremely hospitality-minded and interacts well with guests (find the answer if you don't have it, be courteous, be • professional, etc.)		
	 Sense of urgency and flexibility regarding fluctuating timelines and being guest ready early 		
	Follows timelines and understands event flow, be up on time		
	Ability to remain calm under pressure		
Onsite Execution Skills			
	Understands onsite hierarchy (EM>FM>Captain>WS2>WS1)		
	Communicates with FM >>BOH confidently		
	Can set up/break down stations with verbal instruction: tables, risers, floor mats, linens, electrical/flame equipment, • sanitation kits		
	 Knows how to dispose of sterno and how to handle before disposal 		
	Demonstration of kit knowledge: What kits exists, what do they look like? What are they for? Where are they generally • stored?		
	 Demonstrates Recology protocol understanding and can set up trash bins correctly 		
	Demonstrates safe lifting techniques		
Work Ethic & Attitude			
	Takes direction from leads in a positive manner and applies that direction		
	Demonstrates a "What can I do next?" attitude	Ē	Π
	Asks relevant questions and demonstrates a curiousity to learn	Ē	Π
	Embodies adaptabliity when event changes occur		
	 Understands the importance of leaving a space (venue or home) cleaner than we found it 		Π
	Consistently shows up to shifts on time		Π
	Consistently adheres to uniform	Ē	Π
	Understands and adheres to TFS Handbook Policies	Π	Π
	Hasn't recieved disciplinary action in the past 3 months	П	Π
	High standards in regards to personal hygiene and uniform		